

Crisis Energy Assistance Request

The Energy assistance program has changed.

- **Crisis/Second assistance is not based on a current shut off notice.**
- **Documentation is required to support this event based assistance.**
- Failure to pay your bill does not qualify for a crisis payment.
- Note: It could take as long as **18 hours** for us to process a payment application before notifying you or the utility of the decision of help.

Just because you have been disconnected or have a shut off notice does not guarantee we can help.

Name: _____ Date: _____

I currently have an application in process.

My application is attached.

My Shut off date is: _____

My heating source is: Electric Gas Oil Propane Wood

A person in my household has a Life Threatening Medical condition that will be an issue if my power is turned off. Explain: _____

I am unable to pay my utility bill because of an unexpected event:

Explain: _____

Note: Documentation showing the medical condition or unexpected event is required.