Community Action Team: Open Access Plus

Coverage Period: 07/01/2016 - 06/30/2017

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Individual + Family | **Plan Type:** OAP

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.cigna.com/sp/ or by calling 1-866-494-2111

Important Questions	Answers	Why this Matters:
What is the overall deductible?	For in-network providers **$500** person / **$1,500** family; For out-of-network providers **$500** person / **$1,500** family. Does not apply to in-network preventive care, office visits, emergency room visits, in-network urgent care facility visits, facility visits for mental health & substance abuse. Co-payments don't count toward the **deductible**.	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the **deductible** starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	Yes. **$500** for out-of-network outpatient hospital visit ; **$500** per admission for out-of-network hospital stay There are no other specific **deductibles**.	You must pay all of the costs for these services up to the specific **deductible** amount before this plan begins to pay for these services.
Is there an out-of-pocket limit on my expenses?	Yes. For in-network providers **$3,000** person / **$9,000** family; For out-of-network providers **$5,000** person / **$15,000** family.	The **out-of-pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of the covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premium, balance-billed charges, penalties for no pre-authorization, medical co-payments/deductibles, prescription drug co-payments , and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the **out-of-pocket limit**.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for *specific* covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of participating providers, see www.myCigna.com **or call 1-866-494-2111.**	If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**.
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the **specialist** you choose without permission from this plan.

Important Questions	Answers	Why this Matters:
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about **excluded services**.

- **Co-payments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **co-insurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charge is $1,500 for an overnight stay and **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$20 co-pay/visit	40% co-insurance	----------none----------
	Specialist visit	$20 co-pay/visit	40% co-insurance	----------none----------
	Other practitioner office visit	$20 co-pay/visit for chiropractor	40% co-insurance for chiropractor	Coverage is limited to 20 visits annual max for chiropractor
	Preventive care/screening/ immunization	$20 co-pay/visit for office visit, No charge for all other services	40% co-insurance (office visit & all other services)	----------none----------
If you have a test	Diagnostic test (x-ray, blood work)	20% co-insurance for office visit, 20% co-insurance outpatient	40% co-insurance	----------none----------
	Imaging (CT/PET scans, MRIs)	20% co-insurance during an office visit or at an outpatient facility	40% co-insurance	$250 penalty for no precertification. In-network deductible is waived

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is at www.myCigna.com	Generic drugs	$10 co-pay/prescription (retail), $20 co-pay/prescription (home delivery);	Member pays 100% up-front, then 50% reimbursement after $10 copay	Coverage is available up to a 90-day supply (retail) at 3X copay (retail), otherwise a 30-day supply (retail) and a 90-day supply (home delivery). Certain limitations may apply, including, for example: prior authorization, step therapy, quantity limits.
	Preferred brand drugs	$20 co-pay/prescription (retail), $40 co-pay/prescription (home delivery);	Member pays 100% up-front, then 50% reimbursement after $20 copay	Coverage is available up to a 90-day supply (retail) at 3X copay (retail), otherwise a 30-day supply (retail) and a 90-day supply (home delivery). Certain limitations may apply, including, for example: prior authorization, step therapy, quantity limits.
	Non-preferred brand drugs	$40 co-pay/prescription (retail), $80 co-pay/prescription (home delivery);	Member pays 100% up-front, then 50% reimbursement after $40 copay	Coverage is available up to a 90-day supply (retail) at 3X copay (retail), otherwise a 30-day supply (retail) and a 90-day supply (home delivery). Certain limitations may apply, including, for example: prior authorization, step therapy, quantity limits.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% co-insurance	$500 per admission deductible and 40% co-insurance	$250 penalty for no precertification.
	Physician/surgeon fees	20% co-insurance	40% co-insurance	$250 penalty for no precertification.
If you need immediate medical attention	Emergency room services	$100 co-pay/visit	$100 co-pay/visit	----------none----------
	Emergency medical transportation	20% co-insurance	20% co-insurance	----------none----------
	Urgent care	$20 co-pay/visit	40% co-insurance	----------none----------

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% co-insurance	$500 per admission deductible and 40% co-insurance	$250 penalty for no precertification.
	Physician/surgeon fee	20% co-insurance	40% co-insurance	$250 penalty for no precertification.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	$20 co-pay/office visit 20% co-insurance/all other services	40% co-insurance/office visit 40% co-insurance/all other services	$250 penalty if no precert of non-routine services (i.e., partial hospitalization, IOP, etc.).
	Mental/Behavioral health inpatient services	20% co-insurance	$500 per admission deductible and 40% co-insurance	$250 penalty for no precertification.
	Substance use disorder outpatient services	$20 co-pay/office visit 20% co-insurance/all other services	40% co-insurance/office visit 40% co-insurance/all other services	$250 penalty if no precert of non-routine services (i.e., partial hospitalization, IOP, etc.).
	Substance use disorder inpatient services	20% co-insurance	$500 per admission deductible and 40% co-insurance	$250 penalty for no precertification.
If you are pregnant	Prenatal and postnatal care	20% co-insurance	40% co-insurance	----------none----------
	Delivery and all inpatient services	20% co-insurance	$500 per admission deductible and 40% co-insurance	$250 penalty for no precertification.
If you have a recovery or other special health need	Home health care	20% co-insurance	40% co-insurance	$250 penalty for no precertification. Coverage is limited to 100 visits annual max.
	Rehabilitation services	$20 co-pay/visit for Physical and Speech, Hearing & Occupational Therapy	40% co-insurance for Physical and Speech, Hearing & Occupational Therapy	$250 penalty for failure to precertify speech therapy services. Coverage is limited to an annual max of 40 visits for Physical Therapy and 40 visits for Speech, Hearing, & Occupational Therapy
	Habilitation services	Not Covered	Not Covered	----------none----------
	Skilled nursing care	20% co-insurance	40% co-insurance	$250 penalty for no precertification. Coverage is limited to 100 days annual max.
	Durable medical equipment	20% co-insurance	40% co-insurance	$250 penalty for no precertification.
	Hospice services	20% co-insurance	40% co-insurance	$250 penalty for no precertification.

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If your child needs dental or eye care	Eye exam	No charge up to $60 maximum		Benefit Period for Eye Exams is 24 months
	Glasses	No charge up to $120 maximum		Benefit Period for Glasses is 24 months
	Dental check-up	Not Covered	Not Covered	----------none----------

Excluded Services & Other Covered Services

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Dental care (Children)
- Habilitation services
- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside of the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acpuncture
- Bariatric surgery
- Chiropractic care
- Routine eye care (Adult)

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-866-494-2111. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-866-494-2111. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform .

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-494-2111.
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-494-2111.
Chinese (中文): 如果需要中文的帮助，请拨打这个号码 1-866-494-2111.
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-494-2111.

----------To see examples of how this plan might cover costs for a sample medical situation, see the next page.----------

Coverage Examples

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Note: These numbers assume enrollment in individual-only coverage.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays:** $5,580
- **Patient pays:** $1,960

Sample care costs:

Hospital charges (mother)	$2,700
Routine Obstetric Care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductible	$500
Co-pays	$80
Co-insurance	$1,350
Limits or exclusions	$30
Total	**$1,960**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays:** $4,260
- **Patient pays:** $1,140

Sample care costs:

Prescriptions	$2,900
Medical equipment and supplies	$1,300
Office visits & procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductible	$0
Co-pays	$830
Co-insurance	$30
Limits or exclusions	$280
Total	**$1,140**

Questions and answers about Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You also should consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Plan ID: 5541965 **BenefitVersion:** 6
Plan Name: Community Action Team