Energy / Utility Program Mission

To be accessible to persons in need of basic survival support.

To treat all people with respect, compassion and courtesy when applying for services.

To assist households in maintaining affordable, continuous, and safe home energy usage, while lowering their energy burdens.

Energy / Utility Program Offices

Columbia County

503-397-3511 Community Action Team (CAT) 125 N. 17th St., St. Helens, OR 97051

Clatsop County

503-325-1400 Clatsop Community Action (CCA) 364 9th St., Astoria, OR 97103

Tillamook County

503-842-5261 Community Action Resource Enterprises (CARE) 2310 1st St. Suite 2, Tillamook, OR 97141







Energy / Utility Programs

Serving Columbia, Clatsop and Tillamook Counties



Community Action Team

Building Bridges to Self-Sufficiency



Community Action Team

Phone: (503) 397-3511 TTY: (855) 673-2372, TTY 711 Fax: (503) 397-3290 Email: energy@cat-team.org

> 125 N. 17th Street St. Helens, OR 97051

www.cat-team.org

Services

Electric Bill Assistance (Columbia, Clatsop, Tillamook Counties)

Low Income Home Energy Assistance Program (LIHEAP) is offered throughout the winter heating months, generally from November through May. Households do not need to be in a shut off/disconnect situation to apply. LIHEAP can assist with all types of heat sources (i.e. oil, pellet, propane).

PacifiCorp Power Bill Assistance

The Oregon Energy Assistance Program (OEAP) is only offered in Clatsop County and is available throughout the year to PacifiCorp customers.

NW Natural Gas Bill Assistance

The Oregon Low Income Gas Assistance Program (OLGA) is offered throughout the year to NW Natural customers.

Water Bill Assistance (Columbia)

While funding lasts, very limited assistance is offered for eligible unexpected event circumstances. CAT may provide a small amount of funding from United Way and other sources for water/sewer bills.



Do You Qualify?

Eligibility for these programs are based on 60% of the median income for the State of Oregon for household size.

Max Income Guidelines for Programs Listed to the Left

Number in Household	Annual Gross Income
1	\$27,806
2	\$36,361
3	\$44,917
4	\$53,472
5	\$62,028
6	\$70,584

For each additional household member above six, add \$1,604 to the maximum.

Energy Education classes are available to help you reduce the burden of high energy costs:

- Energy kits which include items such as window kits, light bulbs, shower head, timer, and more
- Learning how to read your utility bill
- Determining the causes of your high utility costs.

How to Apply

Each household requesting assistance must provide ALL of the following documents:

- **1.** Completed energy assistance application. Obtain one by:
 - Visiting our office
 - Calling we can mail or email you an application
 - Go online to www.cat-team.org and print out an application
- A full 30 days of proof of income for all individuals who reside in the home
 - Social Security Income You are required to present the current year Benefit Letter provided by Social Security Administration
 - Paystubs must be from the most recent 30 days
 - Ask us for acceptable proof of other income sources if unsure.
- 3. ID for all adults in the household
- **4.** Social Security Cards for all household members
- **5.** Current utility bill for which you need assistance

Once the application is received, if your household qualifies and funding is available, the application will be processed and funding assistance will be sent *directly to your utility company*.