



Community Action Team

Serving Columbia, Clatsop, and Tillamook Counties

Thank you for telling us about your experience at Community Action Team!

Which services were you seeking today? (Please check all that apply)

Date: _____

<input type="checkbox"/>	Head Start
<input type="checkbox"/>	Healthy Families
<input type="checkbox"/>	Energy/Utility Assistance
<input type="checkbox"/>	Senior Services
<input type="checkbox"/>	Veterans Services
<input type="checkbox"/>	Weatherization

<input type="checkbox"/>	
<input type="checkbox"/>	Home Repairs or Rehabilitation
<input type="checkbox"/>	Homeless Assistance
<input type="checkbox"/>	Rental/Deposit Assistance
<input type="checkbox"/>	Food
<input type="checkbox"/>	Other

Please select the answer that best fits your experience today:	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A
Upon my first contact , I felt welcomed.					
I was helped in a timely manner.					
Staff was helpful and addressed my questions and concerns.					
My need or reason for today's visit was taken care of.					
If my needs were not met, I understand why I could not access the assistance I requested.					
CAT could not meet my need(s), but I was referred to other provider(s).					
I understand what I need to do next					
Overall, my experience was positive					

What are your top three needs you are seeking in our Community? *Pick three from the list below-*

Food/Nutrition	Physical & Mental Health	Safe & Thriving Children	Financial Resilience (assets)
Warmth	Income	Self Value	Employment
Housing	Mobility (Transportation)	Education	Social Networks

OTHER (If other, please explain) _____

How did you hear about our agency?

Family/Friends	Online	Previous Assistance
Utility Company	Food bank	Other: _____
Landlord	Partner Agency (e.g. DHS, CCMH)	

If you'd like staff to follow up with you about this survey or have any additional feedback you would like to share, please email: kmay@cat-team.org

Complete survey online!

Please send completed surveys to:
reception@cat-team.org ~ 125 N 17th St, St Helens, OR 97051

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