

# Community Action Team, Inc. (CAT)

# Housing Assistance Assessment/Intake Packet

www.cat-team.org ~ Ph:(503)397-3511 ~ TTY/voice 711 ~ 125 N 17th St., St. Helens, OR 97051

## Coordinated Entry:

Funding is limited and financial assistance is not guaranteed. To ensure a fair and equitable process all requests for assistance will be entered through Coordinated Entry. Coordinated Entry is a process developed to ensure that all people experiencing a housing crisis have fair and equal access and are assessed for, referred, and connected to housing and assistance based on their strengths and needs. Contact and demographic information for individuals/households applying for assistance may be maintained on the Coordinated Entry by-name list until which time it is removed.

## **Client Eligibility:**

- Must prove that the household has ability to financially sustain housing without assistance.
- Must meet income eligibility.
- Must be homeless or at risk of homelessness (documentation required).
- <u>Due to funding restrictions we will not assist with</u>: Unmanaged single room occupancy, halfway house, drug rehabilitation, rent to own.
- Some private funding sources may require the applicant to be an established Columbia County Resident for 6 months or longer.

### Intake Procedure:

- After the request for assistance is received, an assessment, review, and a request for any further information/documentation will be made within seven (7) business days of receipt.
- Eligibility will be determined within three (5) business days of receipt of all required information/documentation.
- If monetary assistance request is denied, a verbal notification will be attempted as well as a written notice stating the reasons for denial. Said notice will contain a copy of the Grievance Policy and Procedure.

### Note:

- Any attempt to withhold information, deceive or provide false information may result in denial of services.
- Any rental assistance payments from CAT will be directly mailed to landlord, only if the landlord is willing to work with the tenant and CAT. The payable process takes 7 to 14 business days.
- CAT staff will not steer clients into any particular housing. We may make suggestions and inform you of options based on household needs/barriers but it is the applicant/client(s) responsibility to find/select housing that best fits their needs.

### \*\*Please submit the following documentation with your completed assessment/intake packet. Additional documentation may be required.

- 1. Photo ID for all adults listed
- 2. Social Security cards for everyone in the household
- 3. Proof of income for the last 30 days for each household member (e.g. pay stubs, social security award letter)
- 4. Notice given by landlord, family member, etc. pertaining to your housing status.

\*\*Absence of the above and additional required documentation requested may delay evaluation and eligibility determination.

EMAIL DOCUMENTS TO: <a href="https://www.emailtons.org">https://www.emailtons.org</a> solutions@cat-team.org</a>

MAIL/DROP OFF DOCUMENTS TO: 125 N 17th St, Saint Helens, OR 97051

Household Demographic Info: Race								Ν	on-C	ash E	Benet	fits													
<b>Legal Name (First, Middle, Last)</b> *Include ALL perons living together or wanting to live together	Relation to head of household	AGE	Date of Birth	SOCIAL SECURITY NUMBER	Gender	Military Experience (Y/N)	Language (E,S,C,J)	Education (K-12/12+)	Disabled? (Y/N)	Pregnant? (Y/N)	Hispanic or Latino? (Y/N)	African American(Y/N)	Am.Indian/Alaska Native (Y/N)	Asian (Y/N)	Nat. Hawaiian/ P.Islander (Y/N)	White (Y/N)	Don't Know/ Refused (Y/N)	Food Stamps/SNAP (Y/N)	State Health Insurance	Medicaid/OHP (Y/N)	Medicare (Y/N)	VA Medical (Y/N)	Other Health Insurance	TANF Child Care (Y/N)	WIC (Y/N)
	Self																								

	Household Contac	t Info:		
Phone Number:	E-Mail Address:		@	com
Physical Address:	City:	_State:	_Zip:	
Mailing Address (if different):	City:	_State:	_Zip:	

Additional Support/Assistance Coordination Contact Info:						
Emergency Contact:	_ Phone:	_Email:	_@	com		
DHS Caseworker Contact:	Phone:	_Email:	_@	com		
CCMH Support Contact:	_Phone:	_Email:	_@	com		
Other Contact:	_Phone:	_Email:	_@	com		

# **Housing Status**

1. Housing Status Summary (please provide a brief summary of your housing situation and what you are requesting assistance with):

**2. Request:** Note: Our funding is limited. Depending on resources available to you, you may be required to pay a portion towards your request.

- A. Total assistance requested: \$\_
- B. How much do you have to contribute towards your assistance request? \$\_\_\_\_\_
- C. Have you received assistance with your housing in the last 12 months? YES / NO

a. If yes, from whom: Agency / Church / Family / Friends / Other: \_\_\_\_\_

b. If yes, how much? \$\_\_\_\_\_

#### 3. Domestic Violence:

Are you a victim of Domestic Violence? YES / NO

If yes, approximately when did it occur? \_

If yes, are you currently fleeing? <u>YES / NO</u>

#### 4. Where did you stay last night? Complete section A or B below:

#### A. Literally Homeless:

Car	Street	Camping	Shelter
Couch Surfing	Iron Tribe	Hotel/Motel Paid by Agency	CCSO Transitional Housing

- What caused you to be homeless? \_\_\_\_\_\_
- Last Night did you stay in/on the streets, emergency shelter, or safe haven? YES / NO
- Approximate date homelessness started \_\_\_\_/
- Can someone document the length of time you have been homeless? <u>YES / NO</u>
- Number of times you have been homeless in the past 3 years: \_\_\_\_\_
- If 4 or more times, total number of months homeless in the last 3 years: \_\_\_\_
- Total number of months continuously homeless on the street, shelter, or safe haven in the past 3 years: \_\_\_\_\_

#### B. At Risk of Homelessness:

Rent with no Subsidy	Rent with Subsidy	Section 8	Hospital
Own / Mortgage	Foster Care/Group Home	Nursing Home	Psychiatric Hospital
Stayed with Friends	Stayed with Family	Treatment Facility	Jail/Prison

Approximate date you moved into your current place: \_\_\_\_/\_\_\_/

Have you received a notice to vacate your current residence? <u>YES / NO</u>

How will you pay your rent next month? \_\_\_\_\_\_

Name of Landlord:	Landlord Phone:
Landlord Email:	Landlord Address:

# **Budget and Barriers**

Resources/Income			Expenses			
Source	Monthly	Person	Source	Monthly	Perso	
	Amount	Receiving		Amount	Receivi	
No Income			Rent	\$		
Unemployment	\$		Mortgage	\$		
Employment	\$		Electric	\$		
Food Stamps	\$		Natural Gas	\$		
TANF	\$		Water/Sewer	\$		
SSI	\$		Garbage	\$		
_SSDI	\$		Phone	\$		
Child Support	\$		Cell Phone	\$		
Pension	\$		Internet	\$		
VA Pension	\$		Cable	\$		
Widows Benefits	\$		Food	\$		
Trust Fund	\$		Child Support	\$		
Alimony	\$		Child Care	\$		
Tribal Benefits	\$		Car Payment	\$		
Family	\$		Car Insurance	\$		
Other	\$		Gasoline	\$		
			Household Items	\$		
Total:	\$		Laundry	\$		
			Health Insurance	\$		
			Cigs/Alcohol	\$		
Disability Status			Medical Bills	\$		
	Yes/No	Name	Medication	\$		
Physical Disability			Court Fees	\$		
Mental Health Disability			Credit Card(s)	\$		
Developmental Disability			Storage Unit	\$		
Alcohol Abuse			Other	\$		
Drug Abuse			11	*		
Chronic Health Condition			Total	¢		
Chronic Health Condition			Total:	\$		

Barriers					
	Yes/No	Name		Yes/No	Name
Lack of rent/mortgage			Lack of Screening Fees		
Lack of Security Deposit			Lack of Day Care		
Owe Money to Past Landlord			Damages to Past Rentals		
Eviction Last 10 Years			Foreclosure		
Bankruptcy Last 10 Years			Illegal Chemical Conviction		
Felony Conviction Last 10 Years			Sex Offender		
Theft Conviction			Arson Conviction		
Assault Conviction			Other		
			_		

# Housing Options/Resource Eligibility/ Asset Worksheet

# Applicant:

Na	me: Date:
≻	Are there any financial or support networks available to your household that can be used to help you remain in your current housing or to obtain other appropriate housing? O YES O NO <i>If yes, please explain:</i>
	Does anyone in the household have a checking or savings account? OYES ONO

If yes, please note account balances and attach bank statement for last 30 days.

Checking \$	
('hooking ()	Savings \$

> Non-Cash Assets:

TYPE OF ASSET	TOTAL VALUE	FEES OR PENALTIES	CASH VALUE (TOTAL VALUE MINUS PENALTIES)	INTEREST RATE	ACTUAL ASSET INCOME (MULTIPLY CASH VALUE BY INTEREST RATE)
TOTALS:					

□ To the best of my knowledge, I have no assets to report.

By signing these forms, I declare that all of the information provided to Community Action Team, Inc. Housing Solutions is true and correct to the best of my knowledge. I understand that if it is discovered that I have provided false information I could be denied services.

	<u></u>
Applicant	Signature

Date

# CAT Staff:

**Subsequent Housing Options:** *Please assess with the applicant what appropriate subsequent housing options might be available to the household.* 

Are there any appropriate subsequent housing options for this household? O YES O NO If yes, please explain:

➤ Have you verified that no other appropriate subsequent housing options are available? (I.e. Friends/family/ hotel/motel/other agencies) ○ YES ○ NO

**Financial Resources and Support Networks**: *Please assess with the participant all financial resources and support networks that might be available to the household.* 

➤ Have you verified that the household lacks the financial resources and support networks to maintain housing? O YES O NO

Staff Signature:

Date: \_\_\_\_

# Community Action Team Housing Services Anti-discrimination and Mutual Respect Policy

### **Anti-discrimination Policy**

Community Action Team is committed to fair, respectful and unbiased treatment of applicants in our services and programs. Community Action Team will not discriminate or take any of the following actions on the basis of age, race, color, national origin, religion, gender, familial status, disability (federal), marital status, source of income, sexual orientation, gender identity, veteran/military status, or toward survivors of domestic violence:

- Refuse to accept an application for housing assistance or services
- Deny an application for housing assistance or services
- Set different terms, conditions or privileges for housing assistance or services
- Provide different or specific housing, facilities or services
- Falsely deny that housing is available for inspection or rental or that services are available
- Deny anyone access to a facility or service.

## Mutual Respect Policy

It is the goal of Community Action Team to provide services of the highest quality, and to provide those services in a manner that is professional, respectful, and based on the dignity and rights of the people we serve. Likewise, we expect our clients to treat staff members and other clients in a manner that is respectful, and based on the dignity and rights of others.

## **Dispute Resolution Process**

Community Action Team has the right to deny services or terminate services to any individual who: engages in behavior that presents a danger to other people or disrupts the delivery of services to other clients; creates a hostile environment; or commits acts of fraud, deceit, or trickery. Any individual who is denied services or is terminated from services has the right to appeal that decision and may inquire about the agency's dispute resolution process. (See Grievance Policy and Procedure).

### All adults over the age of 18 must sign this release of information.

Client Name (print)	Client Signature	Date
Client Name (print)	Client Signature	Date
Client Name (print)	Client Signature	Date

# Community Action Team, Inc (CAT) General Release of Information

<u>Consent</u>: I give permission for Community Action Team, Inc. to share and exchange information with other staff at the agencies listed below for the purpose of providing assistance to me.

**Information Covered:** I understand that depending on the program policies previous or current, information regarding my household or myself may be needed. Verification and inquiries that may be requested include but are not limited to:

Identity	Housing Status	Marital Status	Disability Status	Benefit Verification
Income Verification	Asset Verification	Rental/Credit History	Criminal History	Parole/Probation Status

<u>Groups or Individuals</u>: The following groups or individuals that may be asked to release information (depending on program requirements) include but are not limited to:

Past, Present, and Potential Landlords	Medical, Mental Health and Treatment Providers
Past, Present, and Potential Employers	Courts, Parole and Probation and Law Enforcement Agencies
Federal, State, and Tribal Benefit Agencies	Department of Human Services (DHS) and their Contractors
Social Security Administration (SSA)	Community Action Agencies
Housing and Utility Service Providers	Veterans Administration (VA) /Local VSO
Northwest Oregon Housing Authority (NOHA)	Other:
Other:	Other:

<u>Computer Matching Notice and Consent</u>: I understand and agree that CAT, Inc. may conduct computer- matching programs (OPUS & ServicePoint) to verify the information supplied for my application rectification. If a computer match is done, I understand that I have a right to notification of any adverse information found and a chance to dispose of incorrect information. CAT, Inc. may in the course of its duties, exchange automated information with other Federal, State, County or Local agencies, including but not limited to: State Employment Department, Security Agencies, Department of Defense, VA, Office of Personnel Management, the US Postal Service, SSA, DHS and, OHCS-OPUS partner agencies.

<u>Conditions</u>: I understand that this authorization will not be used to obtain any information about me that is not pertinent to my eligibility for, and/or continued participation in a CAT, Inc. services. I understand <u>this release is valid for the duration of my</u> <u>program/assistance or one year unless otherwise noted</u>. I understand that I can revoke this consent at any time, by notifying CAT, Inc. (Note: If this occurs, client could write revoked on bottom of this form with date).

### All adults over the age of 18 must sign this release of information.

Printed Name	Signature	Date
Printed Name	Signature	Date
Printed Name	Signature	Date



### Homeless Management Information System (HMIS) Informed Consent & Release of Information Authorization

I understand that Community Action Team, Inc., collects information about me and/or my dependents listed below to enter it into a database system called Homeless Management Information System (HMIS). This database helps us to better understand homelessness, to improve service delivery to the homeless, and to evaluate the effectiveness of services provided to the homeless. Participation in data collection and release, although optional, is a critical component of our community's ability to provide the most effective services and housing possible. The information that is collected in the HMIS database is protected by limiting access to the database and by limiting with whom the information may be shared, in compliance with the standards set forth by federal, state, and local regulations governing confidentiality of client records. Every person and agency that is authorized to read or enter information into the database has signed an agreement to maintain the security and confidentiality of theinformation.

#### BY SIGNING THIS FORM, I AUTHORIZE THE FOLLOWING:

The information gathered and prepared by this agency will be included in a HMIS database of the Rural Oregon Continuum of Care (ROCC)'s participating agencies (*list available*), and only to the participating agencies who have entered into an HMIS Agency Participation Agreement and shall be used to:

- a. Produce a client profile at intake that will be shared by collaborating agencies
- b. Produce anonymous, aggregate-level reports regarding use of services
- c. Track individual program-level outcomes
- d. Identify unfilled service needs and plan for the provision of new services
- e. Allocate resources among agencies engaged in the provision of services

#### BY SIGNING THIS FORM, I AUTHORIZE THE FOLLOWING:

I authorize the participating agencies and their representatives to share basic information regarding my family members listed below and/or me. I understand that this information is for assessing my/our needs for housing, utility assistance, housing counseling and/or other services.

•	Name	Homeless History
•	Date of Birth	Family Composition
٠	Social Security Number	Employment Status
•	Gender	Veteran Status
٠	Ethnicity and Race	Disabling Condition
•	Income and Non-Cash Benefits information	Domestic Violence
•	Housing information	

#### THE INFORMATION MAY CONSIST OF THE FOLLOWING PPI (PROTECTED PERSONAL INFORMATION):

#### I UNDERSTAND THAT:

- Information I give concerning physical or mental health problems will not be shared with other participating agencies that have not completed an HMIS Agency Participation Agreement.
- The participating agencies have signed agreements to treat my information in a professional and confidential manner. I have the right to view the client confidentiality policies used by the HMIS participating agencies.
- Staff members of the participating agencies who will see my information have signed agreements to maintain confidentiality regarding my information.
- I understand that participation in data collection is optional, and I may choose to not participate without it disqualifying me from receiving assistance.



### Homeless Management Information System (HMIS) Informed Consent & Release of Information Authorization

- The release of my information does not guarantee that I will receive assistance, and my refusal to authorize the use of my informational again <u>does not disqualify me from receiving assistance</u>.
- I understand that I may withdraw my consent at any time.
- This authorization will remain in effect until I withdraw my consent in writing, and I may revoke authorization by signing a "Limited Visibility Request", but that cancellation will not be retroactive.
- If I revoke my authorization, all information about me already in the database will remain but will become invisible to all the participating agencies.
- My records are protected by federal, state, and local regulations governing confidentiality of client records and cannot be disclosed without my written consent unless otherwise provided for in the regulations.
- Auditors or funders who have legal rights to review the work of this agency, including the U.S. Department of Housing and Urban Development may see my information.
- I understand that my personal information will not be made public and will only be used with strict confidentiality.
- This release is valid for seven (7) years from the date of my signature below.

**Participating agencies**: A list of the participating agencies within the Rural Oregon Continuum of Care (ROCC) System may be viewed prior to signing this form. Information about the ROCC can be found at the website: <u>(oregonbos.org)</u>

List all Dependent children under 18 in household, if any (first and last names):

1.	2.
3.	4.
5.	6.

#### Please initial one of the following levels of consent:

\_\_\_\_\_I understand that Protected Personal Information and other relevant information will be entered into the HMIS and shared between participating agencies.

### OR

\_\_\_\_\_I understand that I can choose to limit Protected Personal Information to only the service provider agency listed on this document.

Participant Signature	Date
Participant Signature	Date
Participant Signature	Date
Agency Personnel Name (print)	